

ASHWINKUMAR D BASARI

Targeting UGC Professor of Practice | Operations & IT Systems Management | 17+ Years Industry Practice

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OVERVIEW

Business Analyst and Product Owner with 17+ years of Banking & Financial Services transformation experience, transitioning into academia to teach and research in Operations, IT & Systems Management. Meets UGC's 15+ years "exemplary professional practice" criterion for appointment as a Professor of Practice, bringing sustained industry practice — core banking implementations, digital transformation, Agile delivery — together with hands-on mentoring, internal training delivery, and an independently built AI-assisted product (CommDraft). In parallel, preparing for UGC-NET (Management) as a longer-term credential toward a full-time PhD and tenure-track Assistant Professor role.

PATHWAY TO FACULTY APPOINTMENT

Primary Route: UGC Professor of Practice

Immediate

- Eligible under UGC guidelines on the basis of 17+ years of distinguished professional practice in Banking Technology, Digital Transformation, and Operations/IT Systems Management — no PhD or NET required for this route.
- Open to Assistant / Associate / Professor of Practice appointments (fixed-term, up to 3 years extendable to 4) at universities and B-schools offering Fintech, Digital Banking, IT Systems, or Agile/Product Management programs.

Parallel Route: UGC-NET (Management) → PhD → Tenure Track

Medium-term

- Preparing for UGC-NET (Management) — target subject area: Operations / IT & Systems Management — as a qualifying credential for PhD admission and long-term tenure-track Assistant Professor eligibility.

AREAS OF RESEARCH INTEREST

- AI-assisted product development and business process automation
- Digital transformation and IT systems management in Banking & Financial Services
- Agile governance frameworks and operational excellence in technology delivery
- Technology adoption and change management in large-scale enterprise programs

TEACHING, TRAINING & MENTORING EXPERIENCE

- Mentored 25+ junior Business Analysts across engagements at LTIMindtree and FIS — structured onboarding, core banking systems training, and documentation standards that brought new joiners to delivery-readiness within 4 weeks.
- Delivered internal training and knowledge-transfer sessions on core banking systems (FIS Profile 7.4), Agile ceremonies, and BA governance frameworks (RAID logs, Information Radiators) adopted across 200+ projects.
- Authored articles and professional posts on business analysis, digital transformation, and AI-assisted product development, sharing practitioner insight with a wider professional audience.
- Coordinated cross-functional stakeholder workshops and UAT training across 15+ business units for enterprise CRM transformation, translating technical concepts for non-technical business audiences — a core classroom skill.

APPLIED RESEARCH & INDEPENDENT PRODUCT DEVELOPMENT

CommDraft — AI-Assisted Business Communication Platform

Jul 2026 – Present

Self-Initiated Project · commdraft.pages.dev

- Independently conceived, designed, and delivered a live AI-assisted web application for generating professional business communications and document drafts — owning product vision, requirements, architecture, AI-assisted development, testing, and deployment end to end.
- Positioned as an applied-research foundation for future doctoral work on AI adoption in business process automation and AI-assisted product development in enterprise/operations contexts — directly aligned to an Operations & IT Systems Management research agenda.

ACADEMIC QUALIFICATIONS & CERTIFICATIONS

Masters in Financial Management (MFM)

2012

University of Mumbai · First Class · Felicitated for Best Performance

Bachelor in Banking & Insurance (BBI)

2007

University of Mumbai · First Class

UGC Professor of Practice — Eligible Now: meets 15+ years “exemplary professional practice” criterion; no PhD/NET required.

UGC-NET (Management) — In Progress (Parallel Track): target subject area Operations / IT & Systems Management.

Professional Certifications

- Agile Scrum Master (ASM) — Simplilearn, Dec 2021
- Project Management Professional (PMP) — Simplilearn, Nov 2022
- AWS Cloud Accreditations — AWS Partner Program (Cloud Economics, Business & Technical)

INDUSTRY FOUNDATION

17+ years leading Business Analysis, Product Ownership, and Agile delivery for core banking, digital onboarding, and CRM transformation programs across HSBC, FIS, Wipro, and LTIMindtree, with global stakeholder exposure across APAC, MENA, UK, and US.

WHY THIS EXPERIENCE TRANSLATES TO THE CLASSROOM

- **Live case material, not textbook cases.** Core banking go-lives, digital onboarding, and CRM transformation programs become real, current case studies for Digital Banking, Operations Management, and IT Systems Management courses.
- **Mentoring transfers directly to academic advising.** Structuring 25+ junior analysts from onboarding to delivery-readiness is the same skill as guiding students from coursework to placement-ready capability.
- **Cross-cultural stakeholder management maps to global business pedagogy.** Coordinating APAC, MENA, UK & US stakeholders gives first-hand material for international business and cross-cultural negotiation courses.
- **Governance frameworks built in industry become teachable frameworks in class.** RAID logs, Information Radiators, and Agile ceremonies adopted across 200+ projects are ready-made frameworks for operations and project management coursework.
- **Applied product development (CommDraft) grounds research in practice.** AI-assisted product development can be taught from a live, self-built product rather than in the abstract.

Lead Business Analyst — HSBC

May 2023 – Jun 2026

- Led global Voice ID Remediation program and digital account-opening transformation for HSBC Singapore, coordinating APAC, MENA & UK stakeholders.

ACADEMIC RELEVANCE *Case material for Digital Banking, Global Program Management, and Cross-Border Stakeholder Management courses.*

Specialist, PMO (BA & Scrum Master) — LTIMindtree

Mar 2022 – May 2023

- Dual accountability as Business Analyst and Scrum Master; introduced governance frameworks later adopted organisation-wide.

ACADEMIC RELEVANCE *Ready-made governance frameworks for teaching Agile Project Management and Operations Excellence.*

Senior Lead Analyst — FIS

Jul 2020 – Mar 2021

- Led BRD/FSD review for banking clients on the FIS PSS Umbrella platform; mentored new joiners on system architecture.

ACADEMIC RELEVANCE *Direct precedent for structured student mentoring and technical-onboarding pedagogy.*

Earlier roles — Wipro, FIS/Trigent, XL Dynamics, Capita, Future Generali, Reliance Life

2007 – 2020

- Progressive Business Analyst and underwriting/operations roles across core banking, mortgage servicing, and insurance operations in India, US, and UK markets.

ACADEMIC RELEVANCE *Breadth across BFSI sub-domains supports teaching across multiple financial services electives.*

Full role-by-role detail available in the accompanying industry resume.